



See
Delivery
Differently
An ILG Company

Simplify Multi-Carrier Delivery with GFS





Multi-Carrier delivery made simple.

GFS is the UK's largest provider of multi-carrier delivery solutions, offering access to 1000+ carrier services with integrated multi-carrier technology and pro-active parcel management - **all in one place.**

GFS' pioneering Enterprise Carrier Management technology optimise every stage of the delivery journey, from delivery options at the checkout, to labelling, tracking and reporting - across all carriers, countries and sales channels - with a single integration.

Managing more than 30 million parcels each year, GFS is one of the biggest buyers of carriage in the UK and this gives retailers access to a wide network of specialist logistics solutions that provide flexibility and contingency when it's needed most.

About us

30 million+
customer
parcels a year



1,000+
carrier
services



220+
destinations:
UK & International



Since 2001, GFS has been the **trusted delivery partner** of some of the UK's largest online retailers, including:

mamas
& papas

NEW
LOOK

Dune
LONDON

fenwick

...to name a few

GFS – your One Stop Shop for delivery & returns

GFS Managed Multi-carrier Services

- 1000+ global and specialist carrier services to 220+ destinations
- Pro-active parcel tracking by GFS Customer Care
- Support and expert advice from a dedicated Account Manager
- Pro-active carrier management
- Single collections
- Peak capacity planning & contingency



GFS Enterprise Carrier Management

A complete technology toolkit that optimises every stage of the delivery journey across all carriers, countries and sales channels:

- Checkout delivery options
- Labelling & despatch
- Multi-channel integration
- Track & trace
- Global returns
- Performance management & reporting
- Invoice management
- Customer services

Get all of this and more
with **one integration,**
one invoice & one
single relationship!





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GFS Managed Multi-Carrier Services



Get access to **1000+ services** across domestic, international and specialist carriers, with services including:



Next Day



Green
Delivery



Click &
Collect



2-Man



Saturday/
Sunday



Swap It



Returns

+ PLUS



**A Dedicated
Account Manager**

For tailored solutions backed by expertise and advice when you need it. Our Account Managers are by your side right from forecasting to planning for contingency.



**Pro-active Parcel
Management**

GFS Customer Care is in constant communication with carriers to monitor and track parcels and resolve any delivery issues before they impact your customer.



**Operational
Support**

Our carrier partnerships, alongside our own network of vehicles and warehouses offers flexibility and contingency to scale and adapt.



GFS International eCommerce Services

Our dynamic international service routes each parcel to the best performing, lowest cost carrier service anywhere in the world.

Deliver with confidence to 220+ destinations in just 3 simple options:



GFS International Economy Untracked

- ROW and EU cost-effective Untracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options DDU/DAP and IOSS
- Even more cost-effective alternative for International eCommerce
- Delivery aims of 5-12 Days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- GFS eCommerce IOSS services



GFS International Economy Tracked

- ROW and EU cost-effective Tracked Service
- Up to 2Kg. Worldwide Delivery to 220+ Countries. Priced in 100g increments
- Options for DDU/DAP and IOSS
- Cost-effective alternative for International eCommerce
- Minimum of 6 Scans including delivery, with delivery aims of 5-12 days
- Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- GFS eCommerce IOSS services



GFS International Plus

- ROW and EU service
- 220+ Countries covered Exports DDU/DAP and IOSS, high visibility and high reliability
- Up to 30kg and priced in 0.5kg increments
- Strong tracking and high visibility. Suitable for Direct Retailer, Amazon/eBay sales and all Channels
- Minimum of 8 Track events, with delivery aims of 2-9 days
- Parcels are routed via the GFS Smart Technology Software to ensure the best service provided
- GFS eCommerce IOSS services

EU Shipping Solutions

IOSS Shipping Services:

- GFS IOSS services in all 27 EU destinations
- Absolutely no surcharges
- Dynamic routing with fastest delivery
- Paperless Trade for Fast Customs Clearance
- Recognised by Amazon and all major Market Places
- Simple integration, Single itemised invoice

Intra-EU Shipping:

- Sell within the EU hassle-free
- Collections from within the EU
- Deliveries across Europe, the UK, and ROW
- Includes GFS Enterprise Carrier Management
- Storage & fulfilment solutions available on demand

We are the pioneers of Enterprise Carrier Management



Enterprise Carrier Management is our very own SaaS multi-carrier platform that automates every step of the logistics process for outbound and inbound, with integrations available for all major carriers, eCommerce platforms and marketplaces.



GFS is the **trusted** **delivery partner** of hundreds of retailers and brands



"GFS has helped us achieve our goal to deliver a relevant and consistent delivery experience to every customer, every time. From checkout, to doorstep – and everything in between."



Increase in customer satisfaction



"With GFS the sky's the limit! We know we can keep shipping as many orders as possible, and GFS is only one call away to make sure we fulfil the customer promise every time."



More daily order volumes



"We've seen an improvement in customer satisfaction and we've achieved cost savings right the way through our despatch function... but most of all there's been a reduction in stress and pressure."



Year-on-year growth



"GFS Multi-Carrier Delivery Management has transformed our logistics operations... The partnership with GFS has been invaluable in maintaining high customer satisfaction and operational efficiency."



Performance level across Domestic & International services



Since 2001 we've
been helping
retailers to:



Deliver an exceptional
customer experience



Optimise carrier spend
and performance



Reduce cart
abandonment



Open up international
markets



Automate shipping
and despatch



Scale & future-proof
delivery in line with
business growth



Protect
peak

And we can help you do the same!
Why not contact us to see how?



www.gfsdeliver.com

CONTACT US

